

# Oracle's User Productivity Kit

Having made a significant investment in purchasing and implementing software, how do you ensure that you have correct resources to increase levels of productivity, to gain early user acceptance of the new system, and to communicate the processes in place to maximise the benefits from your investment?

## Oracle's User Productivity Kit (UPK)

UPK is an easy-to-use and comprehensive content development, deployment, and maintenance platform for increasing user acceptance and productivity. From a single platform you can develop, customise, and publish documentation, online learning, and performance support content for all enterprise applications.

With UPK's recorder functionality, users can capture all the steps in a system process; every keystroke, every click of the mouse, each menu option chosen and each button pressed will be recorded. From this, without any further effort from the developer, UPK builds a number of valuable outputs. The most significant of these is the UPK Player Package. This is a HTML based simulation of the application process that operates in 4 modes;

- See it
- Try it
- Know it
- Do it

Content is tracked, keeping all team members in sync, encouraging increased user acceptance within your organisation and used to support large system implementations and upgrades.

Oracle Primavera is UPK-enabled and users already take advantage of some of the UPK functions by way of interactive help pages.

By producing materials tailored for all users of the application, you will:

- Reduce software implementation and maintenance costs
- Mitigate risk throughout the application's lifecycle
- Reduce content development costs and time to deploy
- Increase User Productivity and ensure user adoption

## Contact Milestone:

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