Application Cloud Hosting

INTRODUCTION

Cloud hosting transforms the cost, speed and agility with which IT services can be delivered. It offers a unified customer experience at all times from all locations. Our solution delivers a broad portfolio of applications centered on Enterprise Project Management applications. Customers choose from a matrix of support and services to maximize business benefit and user experience.

OVERVIEW

In today's world important applications used every day by successful businesses evolve rapidly, so that users can take advantage of new facilities to improve their productivity and effectiveness. Increasingly, users need access to their applications from diverse locations, taking advantage of increased mobility to deliver results in a timely manner.

This changing environment puts an increased demand on organisations' ability to meet the needs of their user community, in terms of infrastructure, resources and support. As a result, suppliers are increasingly offering solutions available in the "Cloud", and whilst this is an excellent approach, many businesses will be unable to take advantage of these offerings as a result of having systems from multiple suppliers, economic reasons, or simply because they prefer to use their existing licences but in a "Cloud" environment. Milestone solves this problems with customer specific hosting solutions delivered through our hosting partner, Epic Network Solutions Limited.

This allows organisations to take advantage of the benefits of a distributed solution without the added burden of cultural or operational change, since they will still have access to their familiar applications. At the same time, benefits accrue because the infrastructure to run these applications is now outsourced to experts in the field, and supported and maintained by those experts without the need for continual underlying system knowledge being acquired by over-worked internal IT departments. Moving to our hosted environment is a rapid and simple process providing these immediate benefits:

FEATURES & BENEFITS

- Quickly move existing applications from on-premise to cloud.
- Choose the support and services that suit you.

- Rapid deployment of new applications and upgrades to existing toolsets.
- Take advantage of training, sandbox and prototyping environments

- Take comfort from a secure and resilient application infrastructure.
- Have a solution that is fully budgeted and thus proofed against future costs.

Cost Effective

Capital outlay is one of the major roadblocks in getting the go-ahead for new applications. External hosting removes the need for up-front investment in costly infrastructure upgrades as a result of introducing new systems or upgrading existing applications. Known fixed monthly costs are easier to budget for, with added flexibility to increase or reduce user numbers

Resilience and Reliability

Our hosting solutions come with levels of reliability, resilience and bandwidth rarely available in on-premise deployments.

Our data-centres offer guaranteed availability so users can use their applications regardless of time and location – all they need is access to the internet and they can be confident of meeting any demands they have on delivery.

To provide assurance in respect of technical reliability and data protection we employ physical security such as automated server failover using server imaging and virtualisation technology, load balanced clustered servers. Levels of up-time and resilience are achieved that are way beyond that traditionally seen in internal deployments.

Support

Choose from a matrix of support and services to get the right mix for your business. Basic infrastructure support can be combined with application support where relevant to assist users to deliver effective output. We can even act as a support desk between organisations and suppliers to help minimise delays between support requests and solutions.

Better Administration

Control of users and licenses is increasingly difficult. Using our Hosted solution can provide improved processes to ensure that Organisations have better ability to manage their investments in applications.

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